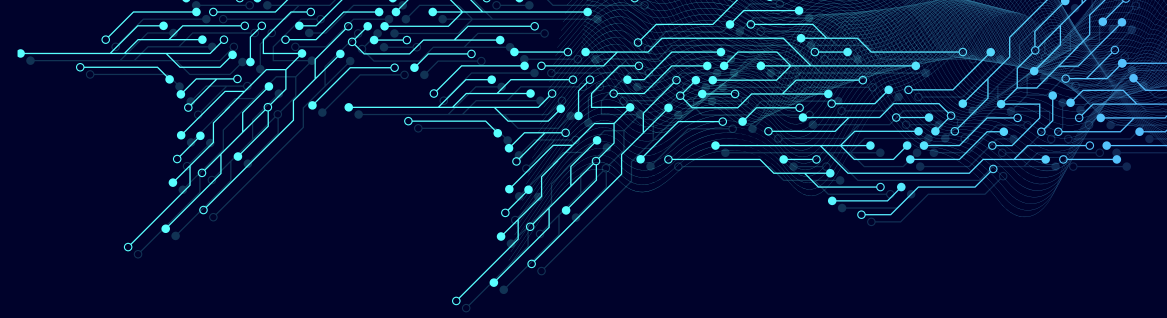


**A global leader in delivering  
intelligent information solutions.**



# Who We Are.



National Informatics Co. (NITCO) is an Information Technology Company located in the Royal Kingdom of Saudi Arabia having its headquarter in Riyadh and a regional presence in Egypt. The company provides digital healthcare solutions that aim to revolutionize the medical care industry in the gulf. Given that the use of technology is becoming a necessity rather than a luxury to streamline the medical processes and reduce the manual workload, NITCO aims to minimize the human errors and optimize efficiency through automation to capitalize on technology to serve both the patients as well as the care givers and doctors.

Since our establishment in 1990 by visionary founder Mr Khalid Bin Khalaf Al Dehan, we have been pioneers in driving digital transformation across the healthcare sector in the Gulf and the Middle East.

Mr. Khaled founded NITCO, responding to the exponential economic boost in the Gulf and the Middle East which necessitates the

availability of automated systems that are both cost friendly and trust worthy.

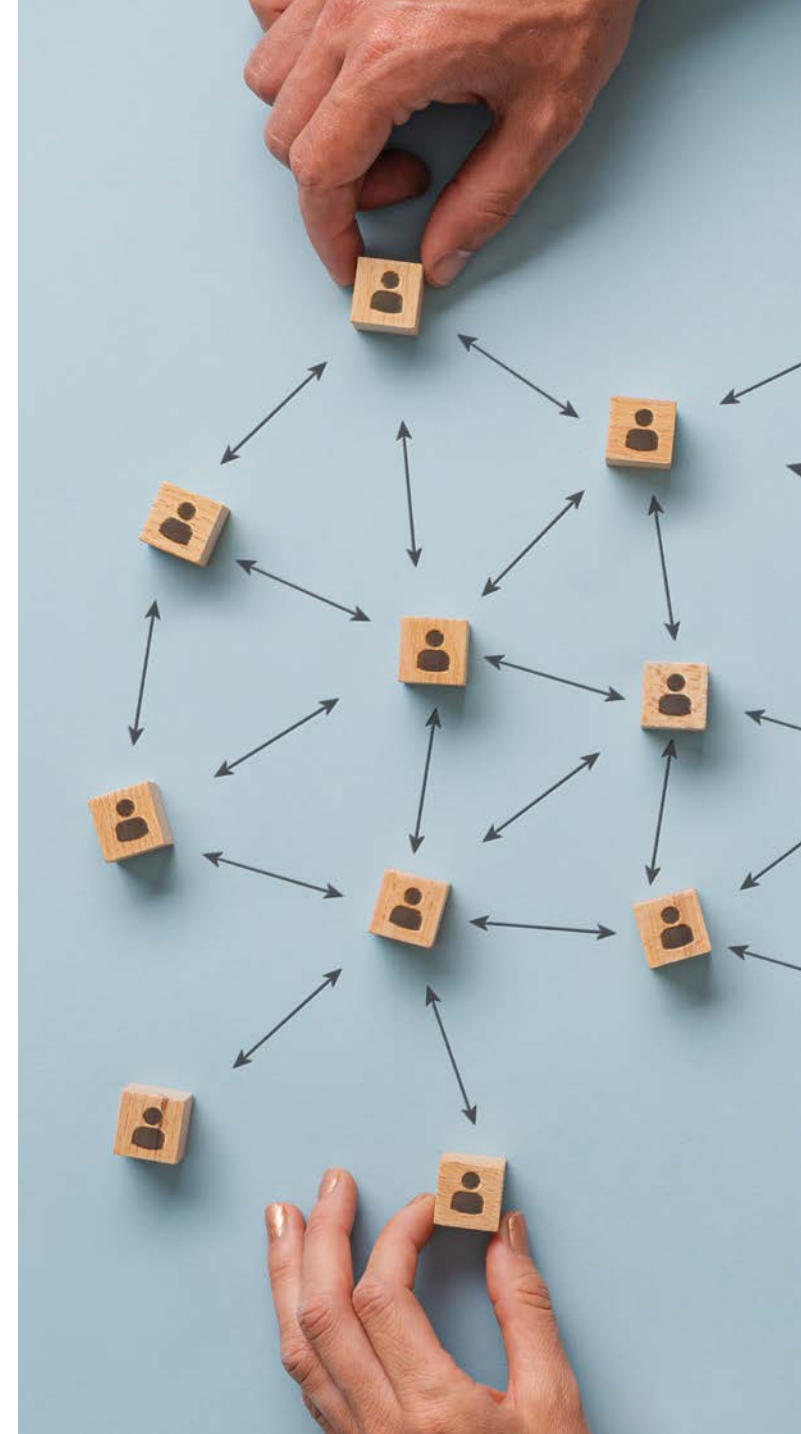
NITCO was born from a bold mission: to eliminate inefficiencies in medical administration and bridge the gap between conventional healthcare practices and modern digital solutions. Our founder envisioned a future where technology empowers both patients and providers—reducing paperwork, minimizing human error as well as elevating the overall health care quality.

NITCO is proud to be a “Technology Partner” to our customers with our ability to support them with high quality and cost effective solutions. Our employees have extensive expertise in a wide variety of software and hardware platforms. Today, NITCO proudly partners with over 700 healthcare organizations. We are not just a service provider but also a trusted technology partner that delivers innovative, cost-effective and scalable solutions; tailored to meet our clients’ dynamic needs.

# Company Mission

“To become a global leader in delivering intelligent information solutions.”

We are committed to empowering the healthcare industry through innovative technologies that enhance operational efficiency, ensure clinical safety as well as support healthcare professionals in delivering exceptional patient care. Our mission is rooted in continuous innovation, customer-centricity and a deep understanding of the industries we serve.



# Company Vision

Provide digital solutions to our clients that positively impact their business and create an integrated work structure to streamline the administrative procedures as well as enhance the medical health care services. NITCO mission is to digitally transform the healthcare ecosystem and beyond by providing integrated, cloud-based solutions that streamline operations, improve service delivery as well as drive measurable outcomes. We envision a future where every organization we serve operates with precision, agility and confidence—powered by NITCO.



# Our Core Values



## Innovation

We embrace change and continuously seek smarter, more efficient ways to solve problems.



## Customer Focus

We listen, understand and deliver solutions that exceed expectations.



## Excellence

We strive for the highest standards in quality, performance and service.



## Collaboration

We believe in the power of teamwork—within our company and with our clients.



## Sustainability

We build solutions that are scalable, secure and future-ready.

# A Word from Our CEO.

“At NITCO, we believe that technology is not just a tool—it’s a catalyst for transformation. Since our inception, we’ve been driven by a singular purpose: to harness the power of innovation to improve lives. Whether it’s enabling doctors to make faster decisions or helping hospitals run more efficiently, our goal is to be a trusted partner in progress. I am proud of our journey, our people, and the impact we continue to make across the region.”

**KHALID BIN KHALAF AL DEHAN,  
FOUNDER & CEO**



# Our Services

## A. HIS: Hospital Information System

This aims at managing everything related to the patients, the medication, the medical history all via one unified digital file. These efforts have been done in the light of the Kingdom of Saudi Arabia vision for the health sector in 2030 to reshape the healthcare landscape to position the nation as a regional contender in the industry. In Nitco, all our services serve the same purpose to support the kingdom vision identify growth opportunities in the digital health sector.



### Link to Nafees

Nafees is an integrated health management platform that aims at boosting the patient engagement and facilitates the physicians' work through a comprehensive integrated digital healthcare e-system.

Our healthcare platform revolutionizes the healthcare landscape in the Gulf and targets to reshape the medical care system accordingly via our innovative solutions and tech savvy database.



### Linking to the Unified Health Record

The platform is designed to become a digital gateway that facilitates the exchange of health records among various health sector parties. It is implemented under the leadership of the Health Insurance Council, in cooperation with the National Center for Health Information and under the supervision and support of the Saudi Ministry of Health. All the above is inline with the kingdom of Saudi Arabia to transform the medical care sector into a fully digitalized platform to be more efficient and comprehensive.



# Our Services

## HIS: Hospital Information System



### Medical Decision Support CDSS

An information system designed to support healthcare providers have an efficient treatment process. The system allows doctors to analyze patients' data efficiently having access to their entire medical history, symptoms and medical tests as well as compares it versus all similar cases worldwide to help guide with the optimum medical advice.



### Linking to the Drug Tracking System (Rasd)

The "Rasd" tracking system is an electronic system affiliated with the Saudi Food and Drug Authority; designed to enhance drug control by tracking their path starting from their production till they reach the end consumer.



هيئة الزكاة والضريبة والجمارك  
Zakat, Tax and Customs Authority

### Integration with Electronic Invoice

Capitalizing on the Kingdom's efforts to achieve digital transformation and enhance the efficiency of value added tax, now an electronic invoice system is now in action. The system is affiliated with the Zakat, Tax and Customs Authority in the Kingdom of Saudi Arabia to facilitate the process of issuing, sending and receiving electronic invoices.



الهيئة العامة للغذاء والدواء  
Saudi Food & Drug Authority

### PBM Pharmacy Benefits Management

It is an integrated electronic system used by health insurance companies and employees. The system aims to monitor drug consumption and reduce medical costs. It works via prescription data analysis, which accordingly allows better recommendations to improve the drug use.

# Our Services

## Electronic Archiving Management System

Electronic archiving is saving various transactions and documents whether digital or paper in a secure electronic system in a digital format. This follows the arising need of global digital transformation given that both private and public sectors are embracing technology in all possible ways. So Nitco can support your entity to archive all the documents digitally to cope with the new era of the digitalization in the medical sector.



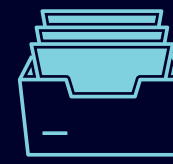
### Asset Inventory

Through the asset inventory management program, you can add and store assets electronically, by obtaining all asset information such as brand, model, serial number, financial details and many other information related to your assets. The process is done in a way that helps you classify your assets, view all asset information as well as manage them through your list all in one place.



### Scan

The system offers the ability to scan from any available scanner in the offices or central scanners using the latest technology to identify all scanner versions and companies without the hassle of software intervention or manual identification.



### Document Storage

The system allows space saving in document storage while providing the highest levels of protection, confidentiality, environmental preservation and compliance with international standards followed in the field of record keeping.



# Tabecom: Your doctor Application

**This is an application to connect you with your doctor easily**, find clinics around you, book an appointment, view your health record and a lot of other services that makes your life easier as well as enhance your health care experience. The application aims to put everything you need or require at the tips of your hands as well as benefit from the fact that everything is connected online now so all possible services and needs are available on the system.

**“Your Doctor” facilitates communication between you and your doctor.** You can book an appointment, view your entire health record including symptoms, diagnosis, lab results, x-ray report, prescriptions as well as record your medical history. “Tabibcom” also gives you the opportunity to enter your data yourself in the way you would like choosing how to write your name both in Arabic and English.

**The application saves you the hassle of waiting time for a receptionist to enter your data.** It will also ensure matching your entered data to all your previous records on the NITCO health network so all your information is grouped and piled together for different doctors’ reviews. Last but not the least, the App highlights the offers and discounts available in clinics around you to make your life easier and gives you everything you need in a snapshot.

# The Milestones

1990

**The Establishment**  
Issuance of the first commercial register and system on DOS

1993

**The local network**  
Covering more than 400 medical complexes

1997

**Net Tecologies.**  
Launch the Windows version

2000

**Cortek Partnership**  
Government projects till 2010

2007

**Web Enviroment**  
The first web-based patient information management

2010

**Launch of Egypt branch**  
New engineering breakthrough

2013

**eCare**  
First improved version from Egypt

2014

**ERP**  
Internal integration with eCare

2016

**Cloud environment**  
First cloud release

2020

**5000 users**  
Significant growth in usage

2022

**Integration with Nafees**  
Direct insurance integration

2023

**Connecting with Zakat and Income**  
Integraion with RASD

2024

**Partnership with Atheeb**  
Cloud environment migration to Saudi Arabia

2025

**45000 users**  
Among them is 12000 doctors